



**DP WORLD**

# FROM (TECH) HERO TO (NET) ZERO: TRANSFORMATIVE TECHNOLOGIES IN DELIVERING A RESILIENT & SUSTAINABLE GLOBAL SUPPLY CHAIN

**Que Tran**

**Vice President – Technology – P&T and Transformation, Europe**

**TOC Europe**

11th June 2024

# INTRODUCTION



Que Tran,  
Vice President – Technology – P&T and Transformation, Europe

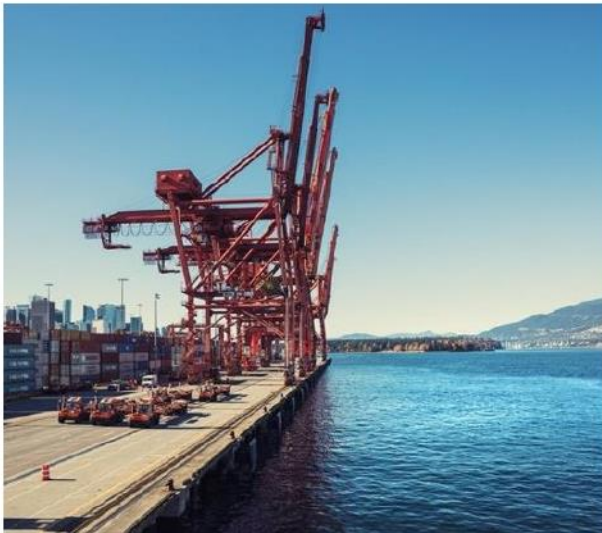


# OUR BUSINESS

## PORTS & TERMINALS

We operate ports and terminals that let the world's trade flow more freely.

Our network spans the globe, seamlessly connecting the supply chain today and innovating to create the sustainable trade infrastructure of tomorrow.



## LOGISTICS

From freight forwarding to contract logistics, in a world where global supply chains have become more complex and challenging than ever before, we connect and simplify, uniting unbeatable expertise and infrastructure.



## MARINE SERVICES

Our global, multi-modal network of land and sea transport routes offer flexible, sustainable solutions to the supply challenges of getting goods into local communities both big and small.

Our wider marine services meet highly specialised customer needs in a range of shortsea, offshore and in-port contexts.



## DIGITAL SOLUTIONS

We are transforming the global supply chain, using cutting-edge technology to improve every aspect of trade and logistics.

This covers financing your shipment, to making your supply chain more resilient, expanding into new markets and opportunities for businesses of all sizes.

# ACROSS OUR GLOBAL NETWORK



**430+**  
BUSINESS UNITS



**70+**  
COUNTRIES



**108,100+**  
EMPLOYEES



**95M TEU**

GLOBAL CAPACITY  
HANDLING 9% OF  
WORLD CONTAINER  
PORT THROUGHPUT



**\$37BN**  
CAPITAL EMPLOYED





# 2023 SUSTAINABILITY HIGHLIGHTS AND ACHIEVEMENTS

## New Commitments



The CEO Water Mandate

Positively contribute to 100 water-stressed basins by 2030

Committed to the Climate Action and Water Resilience areas of action



5% of marine power coming from zero-emission fuels by 2030

**Forbes** Middle East

Ranked #1 in Transport and Logistics Sector in Sustainable 100

## Sustainable Finance



USD 1.5bn 10-year Green Sukuk; largest Green Corporate Sukuk tranche globally

## ESG Ratings



**SUSTAINALYTICS**

Top rated - Region  
Top rated - Industry

ESG Risk  
Rating  
8.8

**ecovadis**

First time  
rated



Principal Pathway  
Partner advocating  
for ambitious  
climate action and  
positive change

Supported over 55k  
rural residents in  
Rwanda by the  
construction of 17 bridges



**Bridges to  
Prosperity**



In Mozambique, started  
construction of 3 water supply  
systems and waste  
management units

## Thought Leadership



Published  
several  
papers in  
the run-up  
to COP28

## Policy Advocacy

**ZEPA**  
Zero Emission Port Alliance

Launched the ZEPA, an  
industry wide alliance, to  
act as a catalyst for  
zero-emission ports

Launched the Move  
to -15°C campaign  
and brought industry  
leaders together



Signed a MOU to jointly  
develop green solutions  
to decarbonise global  
supply chains

## Climate and Environment

**13%** Reduction in Scope  
1 and 2 emissions  
from baseline



Scope 1, 2 and 3  
carbon emissions  
annually assured

**60%** Globally sourced  
electricity from  
renewable energy



Launched largest  
double-ended hybrid  
ferry in Dover



*One tonne  
of CO<sub>2</sub>*

There is  
NO  
Planet B!

There is no  
Plan B!

Protect  
Our Planet

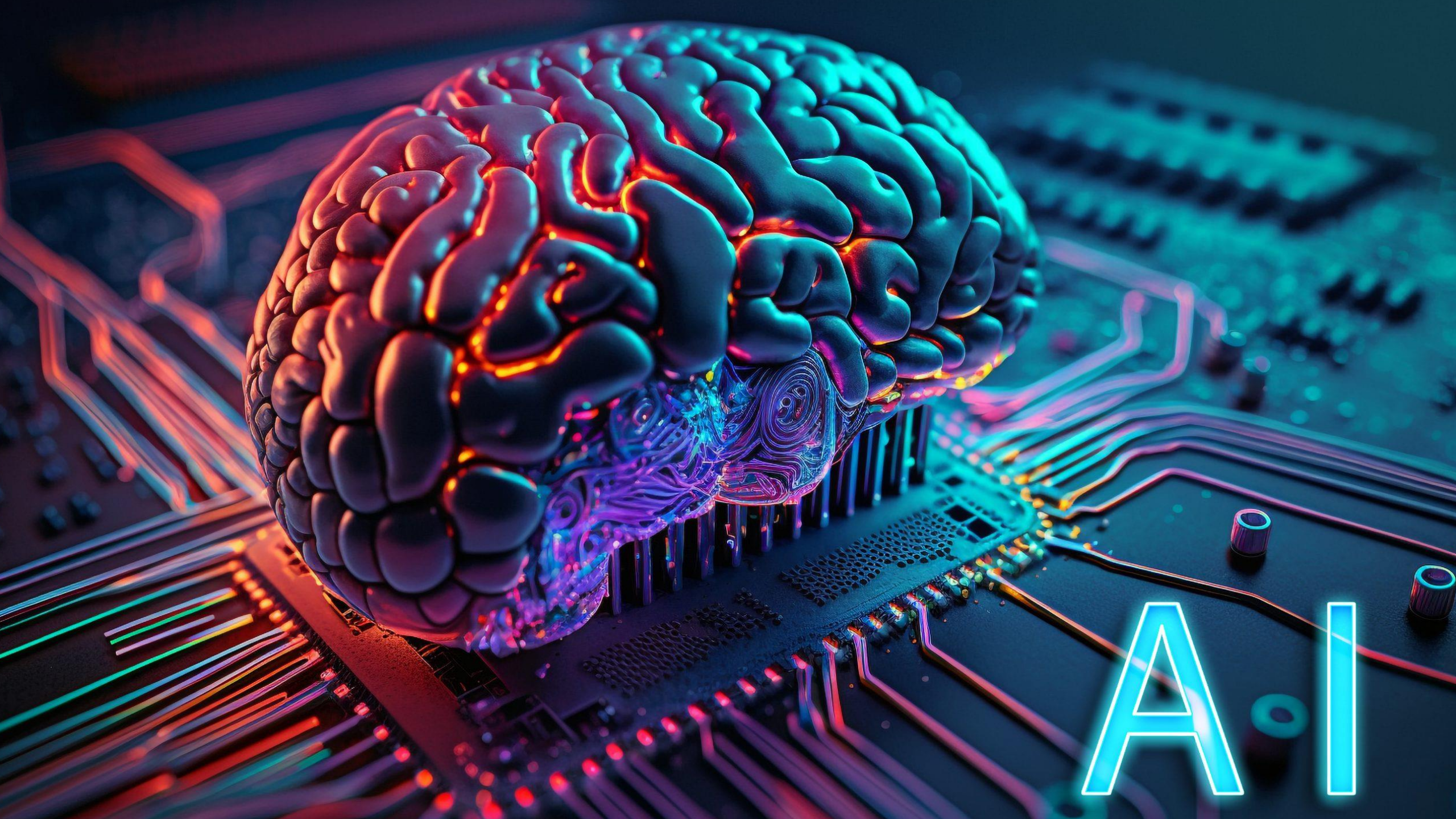
Whitehall Business Improvement District invite you to the local here...  
unity but went above and beyond during the pandemic...  
their stories, and help us to celebrate...

and Barrett









AI







# DP WORLD DIGITAL



CARGOES is our suite of cutting edge, propriety technology tools designed specifically to meet supply chain challenges.

## CARGOES Logistics

- Digital shipping & freight services

## CARGOES TOS+

- Terminal Operating System

## CARGOES Community

- Logistics Community System

## CARGOES Customs

- Customs Administration System

## CARGOES ZMS

- SEZ Administration System

## CARGOES Runner

- Freight Forwarding ERP

## CARGOES Flow

- Cargo Tracking & Visibility

## CARGOES Rostering

- Workforce Management System



Enables market access and cross border e-commerce.

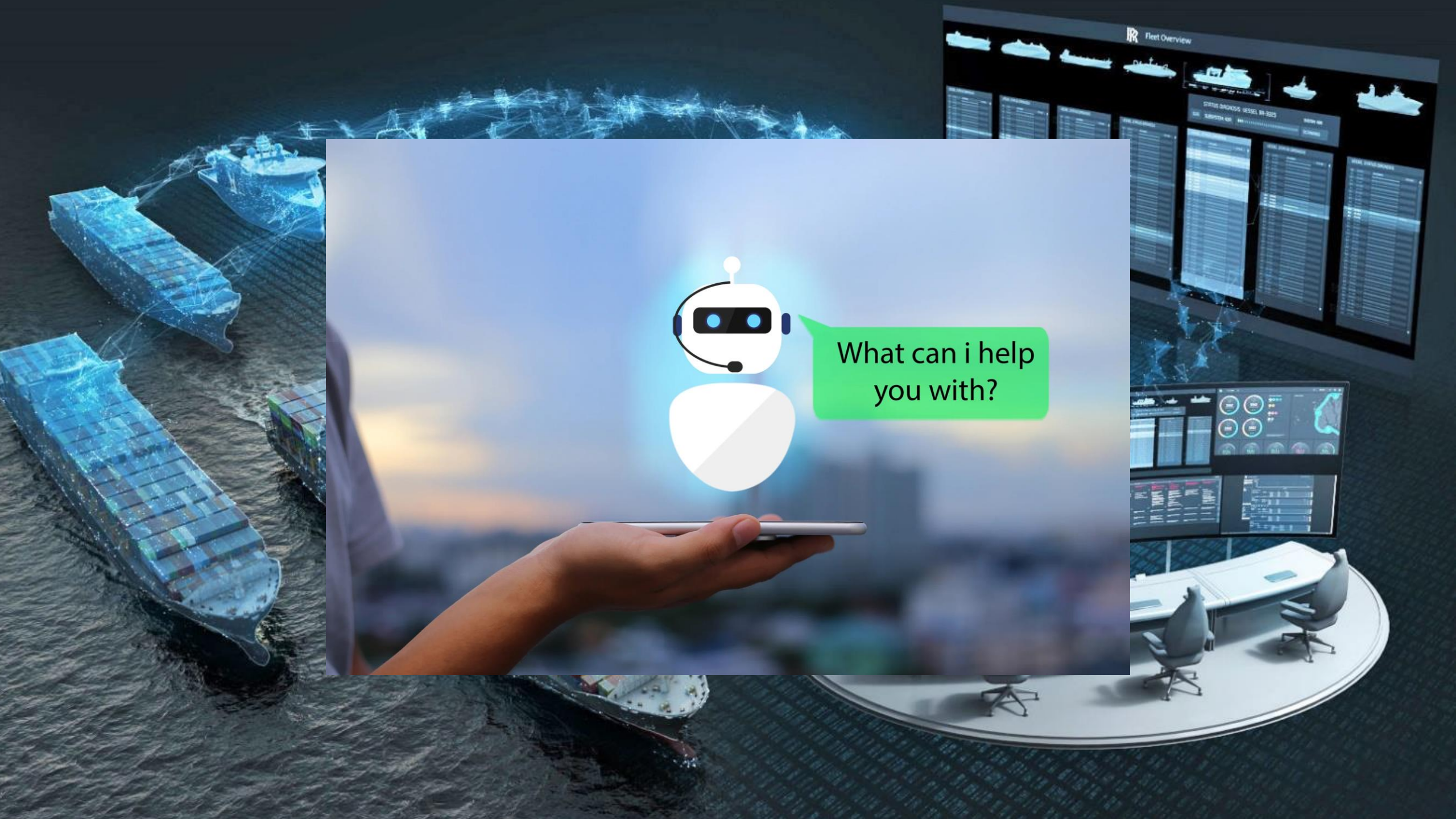


Digital Freight Alliance provides various benefits for freight forwarders with over 4,000 members.



A global network of strategic partners spread across over 40 countries, designed to address trade barriers and facilitate trade. It is the world's first logistics loyalty program that provides its member with economic efficient benefits.





What can i help  
you with?





# AI, DATA & AUTOMATION







**ZEPA**  
Zero Emission  
Port Alliance



OUR WORLD, OUR FUTURE



# PLATFORMS & PROGRAMMES









A man in a dark t-shirt and dark pants stands on a stage, holding a small object in his hands. Behind him is a large white screen displaying the text 'MOVE FAST AND BREAK THINGS' in large, bold, orange capital letters. The text is partially obscured by a semi-transparent white banner that contains the quote 'Move smart, and fix things'.

“Move smart, and fix things”

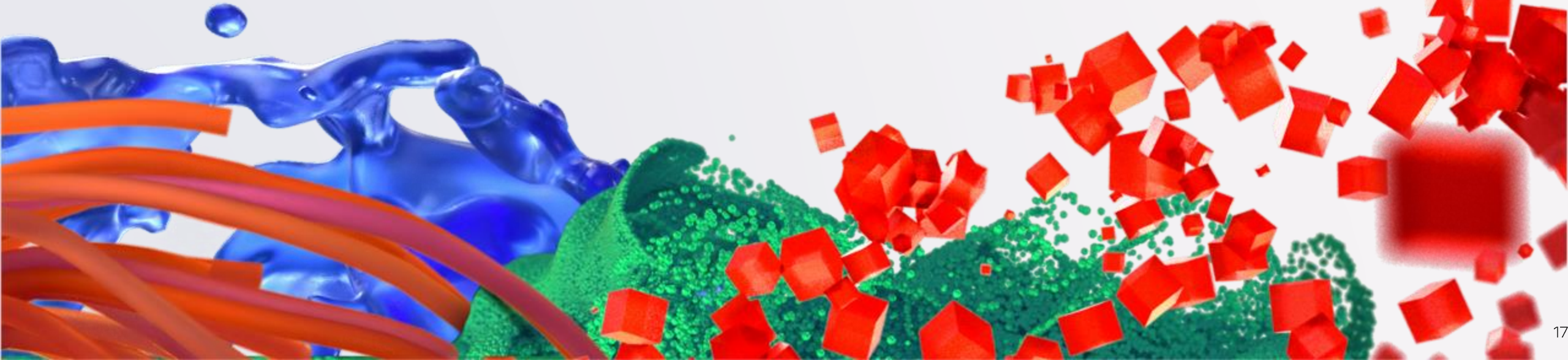
*Que Tran*





**DP WORLD**

THANK YOU







**DP WORLD**